

Centene Vendor Sustainability Program

Overview

At Centene, we prioritize the health and well-being of our members and the communities in which they live. We recognize the importance of principled stewardship in pursuing this objective, which is why we are dedicated to investing in sustainable practices.

To further this commitment, we've established the Centene Vendor Sustainability Program. This initiative aims to strengthen our supply chain and purchasing practices by partnering with vendors who share our values and promote sustainability. By working together, we can ensure that our services not only improve the lives of our members but also contribute to a healthier planet for future generations.

Vendor Sustainability Program

Our Vendor Sustainability Program is designed to evaluate and benchmark our suppliers' environmental, social and governance (ESG) performance relative to Centene's values. We hold our suppliers to high standards and expect them to comply with all federal, state, and local laws, while minimizing any negative impact on the environment and human health. Our purchasing practices and expectations align with our [Vendor Code of Conduct](#).

We encourage our suppliers to support our sustainability efforts and may require them to participate in our annual questionnaire to ensure alignment with our internal ESG standards. This approach not only benefits the environment and society but also helps us build a stronger, more resilient supply chain.

We provide training to internal stakeholders on the basics and process of the supplier ESG program, the influence they have, and how they can best support the effort.

Sustainability Questionnaire Process

Our Vendor Sustainability Program evaluates suppliers' performance and current capabilities across three main pillars: Environmental, Social and Governance. To assess their performance, we distribute a sustainability questionnaire that covers various topics related to sustainability.

Environmental Impact	Social Impact	Governance
General Sustainability	Diversity, Equity, and Inclusion	Labor & Human Rights
Sustainable Procurement	Supplier Diversity	Fair Business Practices

Upon completion of the questionnaire, suppliers receive a performance summary that highlights their strengths and areas for improvement. For suppliers who score below our expectations in the Governance pillar, they are expected to provide a Performance Improvement Plan, which is then managed by our Third Party Risk Management team, with oversight by our Vendor Sustainability and Vendor Management team.

For suppliers who score low in the Social and Environmental pillars, we provide educational materials on Centene's current sustainability practices, potential action steps, and additional resources. We believe that education and collaboration are essential to driving positive change and improving sustainability across our supply chain.